

How to Make a TeleConsult Visit with a Fertility Answers Doctor:

1. Call our office at 888-467-2229 or request a TeleConsult from our website at www.fertilityanswers.com/teleconsult
2. Our appointment navigator will help you schedule a time that is convenient for you.
3. Let our navigator know if you would like your appointment link via text or email.
4. Before your scheduled appointment time, we will email or text you a link with a passcode to connect with your Fertility Answers doctor.
5. At your scheduled appointment time, click the link to check in to our virtual waiting room.

How to Check-In for Your TeleConsult Visit with Your Fertility Answers Doctor:

1. Use a computer, tablet or mobile device with both camera and microphone access using the following browser options:
 - Desktop (PC or Mac): works with Chrome, Firefox and Safari
 - Android: Chrome
 - iOS: Safari
2. Type in your name and passcode and click Check In
 - Secure connection
 - No software to download
 - HIPAA compliant
 - No registration needed
3. Allow your browser to use your webcam and microphone
4. Your doctor will be with you shortly!
5. Call Tips:
 - Have a good internet connection – use strong wifi or an ethernet cable
 - Close unused programs or restart your computer/device before the appointment
 - Update to the latest browser version
 - Adjust lighting, background noise and remove distractions
 - If you have technical issues, contact support@doxy.me
 - If you need to reschedule your teleconsult, contact our office at 888-467-2229.

Before Your Fertility Answers TeleConsult Appointment

1. Be sure to complete your patient portal at <https://remote.drstorment.com/patientportal>
2. Insurance information and fees will be collected before teleconsult.
3. We will send you a text or email invitation and password to the consult 15-30 minutes before your scheduled TeleConsult appointment time.